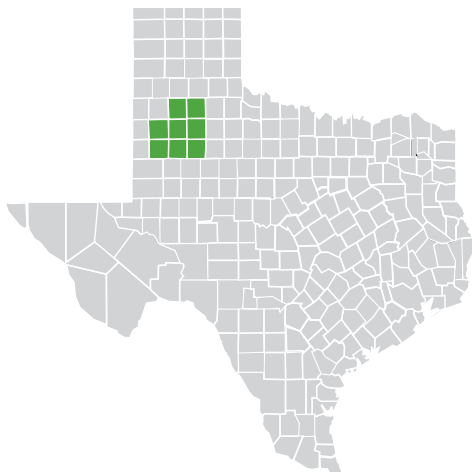


Covenant Health Advantage HMO

Baylor Scott & White Health Plan, in conjunction with Covenant Health, offers Part C (Medicare Advantage), with and without Part D prescription drug coverage.

 <p>JOHN SAMPLE Member No.: SMPL0001 Health Plan: (80840) 7588667718 RX BIN: 610770 RX PCN: CRXMD RX Group: BSWCARE Preferred Retail RX: Standard Retail RX:</p> <p>HMO Benefit Effective Date: Group No.: PCP/Spec: ER/Urgent:</p> <p>Please have this card available at all times. This card is for identification purposes only and does not guarantee membership or coverage.</p>  <p>CMS</p>	<p>FOR PROVIDERS</p> <p>Electronic Claims: Availity: 94999</p> <p>Medical Paper Claims: Baylor Scott & White Health Plan ATTN: Claims PO Box 211342 Eagan, MN 55121-1342</p> <p>Prior Authorization: Visit the provider portal Fax: 800-626-3042 Phone: 888-316-7947</p> <p>Pharmacy Benefit: Phone: 833-502-3340</p> <p>Provider Service: Provider.bswhealthplan.com Phone: 833-442-2405</p> <p>Pharmacy Help Desk: Phone: 844-230-9357</p> <p>FOR MEMBERS</p> <p>Emergency and urgently needed services are covered outside the plan service area. If you require inpatient admission following an emergency, please notify the health plan within 48 hours of emergency services.</p> <p>Important Information:</p> <ul style="list-style-type: none"> In a medical emergency, call 911 or go to the nearest emergency facility. Customer Service: 833-442-2405 (TTY: 711) Self-Service Portal: Covenant.BSWHealthPlan.com 24-Hour Nurse Advice: 806-300-8670 Virtual Care: Covenant.BSWHealthPlan.com To avoid out-of-network costs and provider balance billing, find a provider at BSWHealthPlan.com/find-provider Pharmacy Benefit Prior Authorization: 833-502-3340 <p>Card Issue Date: 09/11/2024</p>  <p>CUSTOMER SERVICE: 833-442-2405 • BSWHealthPlan.com/Medicare</p>
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Covenant Health Advantage members do not have to select a primary care physician (PCP) to direct their care. They can see an in-network specialist without a referral anytime. Except for urgent and emergency care, they must get their care and services from in-network providers. Pharmacy benefits are offered through Capital Rx.



Covenant Health Advantage HMO Service Area

Crosby, Floyd, Garza, Hale, Hockley, Lubbock, Lynn, Terry

Useful Information

Provider Service Center:
833.442.2405

[Find Your Provider Relations Rep](#)

[Provider Quick Reference Guide](#)