

BSW SeniorCare Advantage HMO-POS

Baylor Scott & White Health Plan offers Part C (Medicare Advantage), with and without Part D prescription drug coverage. Pharmacy benefits are offered through Capital Rx.



FOR PROVIDERS

Electronic Claims: Availity: 94999

Medical Paper Claims: Baylor Scott & White Health Plan ATTN: Claims PO Box 211342 Eagan, MN 55121-1342

Pharmacy Help Desk: Phone: 844-230-9357

Emergency and urgently needed services are covered outside the plan service area. If you require inpatient admission following an emergency, please notify the health plan within 48 hours of emergency services.

- Important Information:
 In a medical emergency, call 911 or go to the nearest emergency facility.
 Customer Service: 866-334-3141 (TTY: 711)
 Self-Service Portal: MyBSWHealth.com
 24-Hour Nurse Advice: 877-505-7947

- Z4-Hour Nurse Advice: 67: 5-905-794T
 Virtual Care: MyBSWHealth.com or MyBSWHealth app
 To avoid out-of-network costs and provider balance billing, find a provider at BSWHealthPlan.com
 Pharmacy Benefit Prior Authorization: 833-502-3340

Card Issue Date: 09/11/2024



CUSTOMER SERVICE: 866-334-3141 • BSWHealthPlan.com/Medicare

Central and North Texas Service Area



- Central Texas: Bastrop, Bell, Blanco, Bosque, Brazos, Burleson, Burnet, Caldwell, Colorado, Coryell, Erath, Falls, Fayette, Freestone, Gillespie, Gonzales, Grimes, Hamilton, Hill, Lampasas, Lee, Leon, Limestone, Llano, Madison, McLennan, Milam, Mills, Navarro, Robertson, San Saba, Somervell, Washington, Williamson
- North Texas: Collin, Dallas, Denton, Ellis, Rockwall, Tarrant

Useful Information

Provider Service Center: 800.655.7947

Find Your Provider Relations Rep Provider Quick Reference Guide